## UK pallet networks helps the nation "Stay at Home"



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### As the nation stayed at home, pallet networks kept homes supplied with the most popular products during lockdown.

## Paul Sanders, Chairman of the Association of Pallet Networks (APN) comments on its members' response to rises in home deliveries during the Covid-19 pandemic:

"Pallet networks have traditionally been seen as providing B2B services, although in recent years we have seen a gradual increase in residential deliveries;" explained Paul, "But the national lockdown saw **home deliveries** rise to unprecedented levels." Q1 2020 saw 14% of pallet network volumes being delivered to residential addresses, during April this rose to almost **36%**. "Home delivery volumes remained strong even as lockdown eased – more than **half a million pallets** were delivered to homes during July," observed Paul.

Recent research from Royal Mail<sup>1</sup> suggests **garden products** and **DIY equipment** were among the most popular items for home delivery between April and July 2020; products which pallet networks are well equipped to deliver efficiently. Paul observed "Our members have the capability, capacity and skill to deliver a wide range of freight, from **hi-tech goods** to **food and drink**, in a safe and efficient way."

Having **coronavirus-safe deliveries** was important to customers, with three quarters of those surveyed saying this was one of the most important delivery factors. "Our members were instrumental in quickly creating safe and secure **contactless deliveries**," said Sanders, "Members work closely on health and safety issues; best practice in this area was developed at the start of lockdown and was well received by customers and end consumers."

As the UK entered its **second period of lockdown**, and the additional complications of **Christmas** and **Brexit**, the sector has proved beyond any doubt that it has the skills, the resilience and the operational protocols to rise to the challenge."

The Association of Pallet Networks

#### **Notes to Editors**

The **Association of Pallet Networks** has a membership of eight pallet networks in the UK: Palletways, Fortec, Palletline, United Pallet Network, Pallet Track, Pallet, Palletforce and The Pallet Network. This in turn represents a total of 650+ hauliers, almost 30,000 vehicles and over 13 million sq ft of warehouse space.

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# The Association of Pallet Networks